GGN LEGAL AND POLICIES · L17 · COMMUNITY AND SAFETY

Accessibility Statement

GGN's accessibility goals, current features, known limits, and how to ask for help.

Template for review by a licensed attorney before use. This is a GGN template, not legal advice. Bracketed items such as [GGN LEGAL ENTITY NAME] must be completed. Laws differ by state and country.

Issued by	[GGN LEGAL ENTITY NAME], doing business as The Global Grief Network
Applies to	All GGN Education Center websites, course sites, documents, and live sessions
Effective date	October 26, 2026
Last updated	[LAST UPDATED DATE]
Governing law	[GOVERNING STATE: Colorado, placeholder because GGN is based in Fort Collins, Colorado; attorney to confirm]
Version	1.0 (GGN Legal and Policies set, October 2026)

1. Our commitment

GGN wants everyone who is grieving, and everyone who supports them, to be able to use GGN programs. GGN aims to meet the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA. GGN has not yet had an independent accessibility audit and does not claim full conformance. [GGN to update after an audit.]

2. What GGN does now

- Course sites are built for phones first, work without signing in, and use readable text sizes and contrast.
- Images include text descriptions where they carry meaning.
- Handbooks come in PDF and editable DOCX, and many tools come as fillable PDFs, so people can use screen readers, larger print, or their own formatting.
- Crisis numbers are shown as tap-to-call links on phones.
- Live sessions can offer captions, breaks, and camera-off participation on request.

3. Known limits

- Some PDFs may not be fully tagged for screen readers.
- Some outside sites linked from GGN pages may not be accessible.
- Photos used as decorative banners may not have detailed descriptions.

4. Ask for an accommodation or report a barrier

Write to [ACCESSIBILITY CONTACT EMAIL] or [GGN CONTACT EMAIL]. Tell us the page or document and what would help. GGN aims to respond within [NUMBER] business days and can provide materials in another format.

Last reviewed: October 26, 2026.

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