GGN LEGAL AND POLICIES · L13 · PAYMENTS

Refund and Cancellation Policy

How cancellations and refunds work. Prices are placeholders set by GGN in Stripe.

Template for review by a licensed attorney before use. This is a GGN template, not legal advice. Bracketed items such as [GGN LEGAL ENTITY NAME] must be completed. Laws differ by state and country.

Issued by	[GGN LEGAL ENTITY NAME], doing business as The Global Grief Network
Applies to	All GGN paid offerings: public programs, educator-led sessions, the Somatic certification program, directory listings, and toolkit licenses
Effective date	October 26, 2026
Last updated	[LAST UPDATED DATE]
Governing law	[GOVERNING STATE: Colorado, placeholder because GGN is based in Fort Collins, Colorado; attorney to confirm]
Version	1.0 (GGN Legal and Policies set, October 2026)

Prices and refund windows are placeholders. Tony Lynch sets prices in Stripe. Keep this policy consistent with what checkout shows. This center-wide policy harmonizes the earlier somatic Refund and Cancellation Policy.

1. Prices and payment

Prices are shown at checkout and set by GGN in Stripe. Payments are processed by our payment provider, and GGN never sees full card numbers. Taxes, if any, are shown at checkout.

2. Refund schedule

Offering	Price	Cancellation and refund
Self-paced public program (handbook and course site)	[PRICE: set in Stripe]	Full refund within [NUMBER] days of purchase if [CONDITION, for example the final assessment has not been started].
Educator-led session or group	[PRICE: set in Stripe]	Full refund if cancelled [NUMBER] days before the session; [PERCENT] refund after that; transfer to a later date available.
Somatic certification program	[PRICE: set in Stripe]	Full refund within [NUMBER] days of enrollment or before Module 1 opens, whichever is later; prorated refund of [TERMS] after that; no refund after [POINT].
Certification, retake, or renewal fee	[PRICE: set in Stripe]	[TERMS]
Directory listing fee	[PRICE: set in Stripe, or "No fee"]	[TERMS]
Practitioner Toolkit license		

Offering	Price	Cancellation and refund
	[PRICE: set in Stripe]	Digital files: [TERMS, for example a refund within NUMBER days if files were not downloaded].

3. How to cancel

Write to [GGN CONTACT EMAIL] with your name, the offering, and the date of purchase. GGN confirms in writing and issues approved refunds to the original payment method within [NUMBER] business days.

4. If GGN cancels

If GGN cancels or reschedules a session or program, you may choose a transfer or a full refund for the affected part.

5. Hardship and bereavement

GGN understands that grief and life events can interrupt plans. GGN may offer a transfer, pause, or partial refund in hardship situations at its discretion. [GGN to confirm.]

6. Payment plans, disputes, and the law

Payment plans follow the terms shown at checkout. Please contact GGN before filing a card dispute so we can help. Nothing in this policy limits any cooling off period or other refund right required by law where you live. [Attorney: confirm Colorado and other consumer law requirements.]

Governing law. These terms are governed by the laws of [GOVERNING STATE: Colorado, placeholder because GGN is based in Fort Collins, Colorado; attorney to confirm], without regard to conflict of law rules, except where the law of your place of residence gives you protections that cannot be waived.

Changes. GGN may update this document. The "Last updated" date shows the current version. Material changes will be posted on the GGN website or sent to enrolled learners before they take effect.

Contact. [GGN LEGAL ENTITY NAME], doing business as The Global Grief Network, [GGN MAILING ADDRESS]. Email [GGN CONTACT EMAIL]. Website thglobalgriefnetwork.com. Signed for GGN by Tony Lynch, Founder.

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