GGN LEGAL AND POLICIES · L01 · WEBSITE AND PRIVACY

Website Terms of Use

The rules for using GGN websites, course sites, and downloadable materials.

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Issued by	[GGN LEGAL ENTITY NAME], doing business as The Global Grief Network
Applies to	All GGN Education Center websites, course sites, downloads, and the GGN Practitioner and Educator Directories
Effective date	October 26, 2026
Last updated	[LAST UPDATED DATE]
Governing law	[GOVERNING STATE: Colorado, placeholder because GGN is based in Fort Collins, Colorado; attorney to confirm]
Version	1.0 (GGN Legal and Policies set, October 2026)

1. Agreement to these terms

These Website Terms of Use ("Terms") apply to the websites, course sites, downloadable files, and directories offered by [GGN LEGAL ENTITY NAME], doing business as The Global Grief Network ("GGN," "we," or "us"), including the GGN Education Center. By using any of them, you agree to these Terms, the GGN Privacy Policy, and the Educational Use and Not Medical or Mental Health Treatment Disclaimer. If you do not agree, please do not use the sites.

2. Educational purpose only

GGN content is grief education and peer support information. It is not medical care, mental health treatment, counseling, or any other licensed professional service, and it is not a substitute for one. Nothing on the sites creates a professional and client relationship with GGN. Read the Educational Use Disclaimer for details.

Need help now? In the United States, call or text **988** (988 Suicide & Crisis Lifeline), any time. In an emergency, call **911**. Outside the United States, contact your local emergency number or crisis line, or visit findahelpline.com.

3. Who may use the sites

- The sites are intended for adults. Anyone under 18 should use them with a parent, guardian, or trusted adult.
- Paid programs, certification, and directory listings require you to be at least 18 and to give accurate information.
- You are responsible for keeping any account login private and for activity under your account.

4. Acceptable use

You agree not to:

- Copy, sell, republish, or teach GGN materials except as allowed by the GGN Intellectual Property and Copyright Notice or a written license.
- Post or send anything unlawful, harassing, hateful, or sexually explicit, or anything that shares another person's private story without permission.
- Present yourself as speaking for GGN, or claim a GGN credential, approval, or listing you do not hold.
- Interfere with the sites, copy them in bulk, try to access accounts or systems without permission, or upload harmful code.
- Use GGN content to diagnose, treat, or give medical or mental health advice to others.

5. Progress saved on your device

GGN course sites save your module progress, quiz results, and any notes you type in your own browser on your own device. This information is not sent to GGN. Clearing your browser data, using private browsing, or switching devices may erase it, and GGN cannot recover it. See the Privacy Policy.

6. Certificates

A GGN Certificate of Completion shows that a person completed an educational program. It is not a license, a clinical credential, or a continuing education award. Progress shown on a course site is not a certificate. See the Certificate Verification and Revocation Policy and the Continuing Education Disclaimer.

7. Directories and outside links

The GGN Educator Directory, the GGN Practitioner Directory, and the GGN Resource Library list people and organizations GGN does not control. See the Directory Disclaimer. Links to outside websites are provided for convenience. GGN is not responsible for their content, availability, or privacy practices.

8. Payments

Prices are shown at checkout. Payments are processed by GGN's payment provider. Refunds follow the GGN Refund and Cancellation Policy.

9. Intellectual property

All GGN content, names, logos, photos, and designs are owned by GGN or its licensors and are protected by copyright and trademark law. See the GGN Intellectual Property and Copyright Notice.

10. Your submissions

If you send GGN a story, tribute, comment, photo, or testimonial, you keep ownership of it. GGN will only publish something that identifies you, or the person you are remembering, with your separate written permission, such as the GGN Photo, Video, and Testimonial Release.

11. Disclaimers

The sites and materials are provided "as is" and "as available." To the fullest extent the law allows, GGN makes no warranties, express or implied, including fitness for a particular purpose, accuracy, or uninterrupted availability. Resource details such as phone numbers and hours can change; please confirm them with the organization.

12. Limitation of liability

To the fullest extent the law allows, GGN and its founder, officers, staff, volunteers, and educators are not liable for indirect, incidental, special, or consequential damages arising from use of the sites. GGN's total liability for any claim about the sites is limited to the amount you paid GGN in the twelve months before the claim, or [AMOUNT] if you paid nothing. Some places do not allow these limits, so they may not apply to you. [Attorney: confirm enforceability.]

13. Ending access

GGN may suspend or end access for anyone who breaks these Terms or puts others at risk.

14. General

Disputes. [Attorney to insert dispute resolution terms, for example good faith discussion, then mediation, then courts or arbitration in a named location, with any required consumer protections.]
Severability. If part of these Terms is unenforceable, the rest remains in effect.

Governing law. These terms are governed by the laws of [GOVERNING STATE: Colorado, placeholder because GGN is based in Fort Collins, Colorado; attorney to confirm], without regard to conflict of law rules, except where the law of your place of residence gives you protections that cannot be waived.

Changes. GGN may update this document. The "Last updated" date shows the current version. Material changes will be posted on the GGN website or sent to enrolled learners before they take effect.

Contact. [GGN LEGAL ENTITY NAME], doing business as The Global Grief Network, [GGN MAILING ADDRESS]. Email [GGN CONTACT EMAIL]. Website thglobalgriefnetwork.com. Signed for GGN by Tony Lynch, Founder.

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